



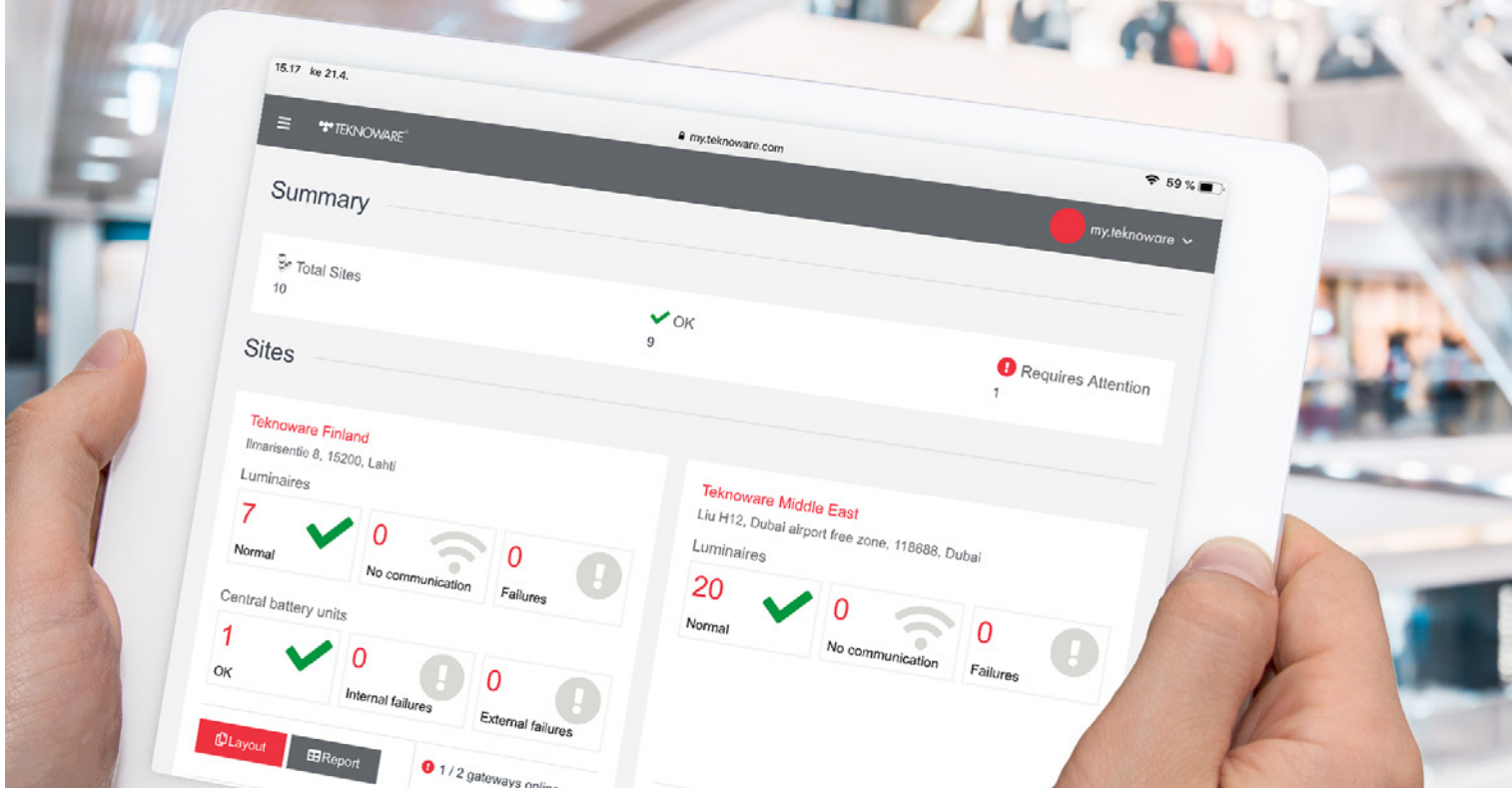
# LET THERE BE KNOWLEDGE.



**MyTeknoware**  
A cloud-based management and reporting  
service for emergency lighting systems



# MyTeknoware keeps you always up to date



MyTeknoware is a monitoring and reporting system for emergency lighting systems showing the status of all of them in all of your properties at one time. This portal is provided as a cloud service, allowing you to sign in anywhere at any time without a separate software suite. MyTeknoware monitors the emergency lighting systems on your behalf and sends notifications to your email at the intervals of your choice.



You no longer need a separate terminal for remote monitoring or on-site visits for manual system checks. You only need an Internet connection and your mobile device or computer to use MyTeknoware. The simple user interface shows you the status of all your emergency lighting systems in the home view, as well as any fault reports in real time, regardless of the scope of the system. Beyond the MyTeknoware licence, no initial investments are needed prior to taking the service into use. Just connect it to a compatible Teknoware emergency lighting system.



# Why MyTeknoware?

## **All the data is available, quick and easy**

An overview of your emergency lighting system in the portal. If you want to, you can also subscribe to receive summaries and alarms directly to your email. You can monitor the emergency lighting systems in your properties using any terminal device regardless of the time and location.

## **Saves time and money in maintenance operations**

The service shows the status of your emergency lighting systems and the location of the luminaires in the property. This allows you to take the necessary spare parts with you and eliminates the need for unnecessary inspection rounds.

## **A safe way to meet the requirements of the authorities**

A cloud service is a safe and easy way to collect and save the maintenance and test logs required by the authorities. MyTeknoware is based on the Amazon AWS system, which guarantees information security and the required updates.

## A COMPREHENSIVE SOLUTION WITHOUT SOFTWARE AND ADDITIONAL COSTS



### **The browser-based solution guarantees that you can enter the portal at any time, anywhere**

Separate software suites are no longer needed. You just need a terminal device, MyTeknoware licence, your user credentials and an Internet connection.



### **Controlling of self-contained and centrally supplied emergency lighting systems via a single portal**

You can use the same user interface to control different types of systems. An unlimited number of emergency lighting systems and properties can be connected to the cloud service.



### **An unlimited number of users at different levels**

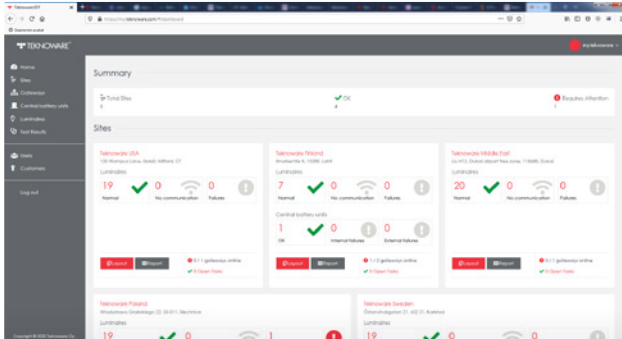
An unlimited number of users with different levels of privileges can easily be added to the service. It ensures that each user can only see the information required and cannot modify settings without the required rights.



### **A future-proof system**

We are continuously updating the cloud service and ensuring its safety. You can be sure that your data is safe in the future as well.

# Service highlights



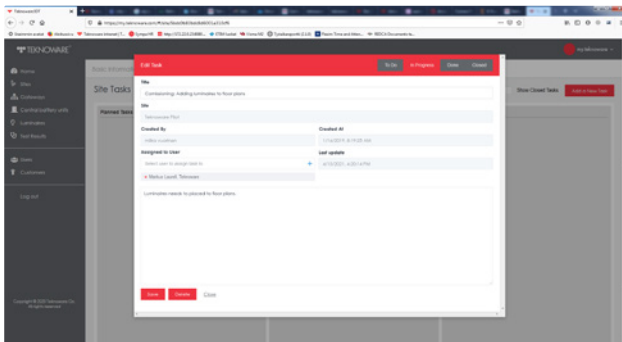
## 1. The start page

The start page provides an overview of everything at one glance without the need to search for property-specific details from the system.



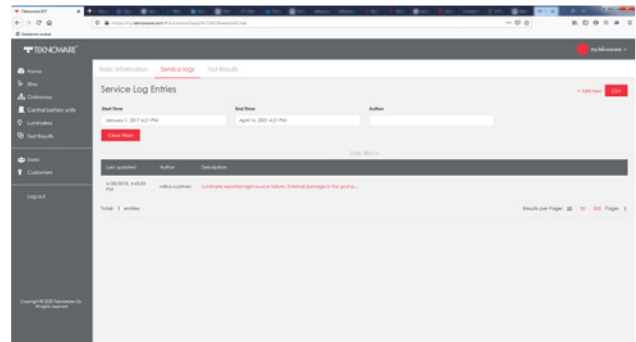
## 2. The status of the systems and location of units

The service shows the location of individual devices on a property map so that no time is wasted on trying to locate a faulty luminaire.



## 3. Task lists

You can assign tasks to certain users directly in the portal. This lets you, for instance, ensure system maintenance smoothly and without unnecessary steps.



## 4. Maintenance log

You can download and print reports required by the authorities directly from the system. MyTeknoware automatically collects the data required when you have used the system to manage and maintain maintenance history.

## WORKFLOW IN CASE OF A FAULT



A faulty light



Notification by email



Checking the fault in the portal



Maintenance visit



Savings of time and money



#### Other features in MyTeknoware

- Controlling different kinds of emergency lighting systems via a single portal.
- The type, status, condition and location of a luminaire available at all times.
- Notifications of deviations and tests performed.
- An automatic test history log.
- Sorting luminaires into groups, for instance, by floor or other area, or by building or site.
- Controlling test schedules for self-contained luminaires.
- Management of maintenance operations through the maintenance log.
- Management of customer and user information.
- The possibility to print the required documents and maintenance log.
- Summaries and alerts sent to your email.



You can view and maintain the maintenance log on site.



# Considerations for commissioning of MyTeknoware

You can deploy MyTeknoware both for your existing and new emergency lighting systems. Planning, installation and commissioning is easy and involves only a modest amount of manual work. Our experts will help you throughout the process.

## The planning phase

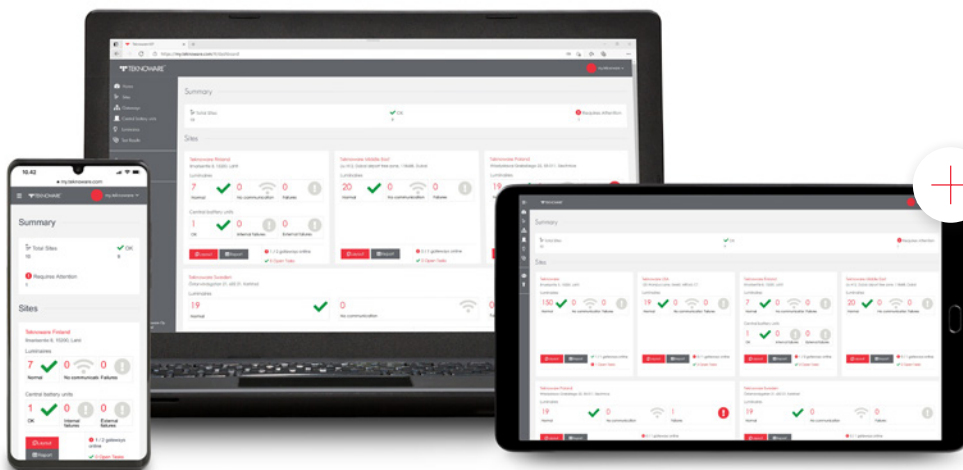
- Existing emergency lighting systems: if you are already using Teknoware emergency lighting systems, we will check their compatibility with MyTeknoware and update the devices if necessary.
- New emergency lighting systems: if you are planning a completely new system, all that is needed is that it is compatible with MyTeknoware. It can also be connected to an existing MyTeknoware service.
- Ensure that the building has an Internet connection through an Ethernet cable. Using a wireless network may cause service interruptions because local management of the devices is often located in a dead zone, such as a cellar.

## Mounting

- The installation stage does not differ from installing a normal emergency lighting system. It is enough to plug in the Ethernet cable and ensure that the Internet connection works.

## Commissioning

- Make a MyTeknoware service contract with our contact person.
- You must assign an administrator to the system. Later, you can add an unlimited number of other users.
- You can import the building's floor plans into the system and position the luminaires on them.
- Adding the devices in the system, and defining them for each property.



Ask your contact person if you would like to learn more about our services!

## SEPARATE SERVICE AVAILABLE



### Commissioning service

You can acquire the commissioning of the MyTeknoware as a service so that you only need to mount the equipment.

## LET THERE BE CONFIDENCE.

People tend to take the presence of light for granted. We take it seriously. Our passion for finding the best interior solution or lighting for our customers' needs is the foundation which unites our three businesses. The Bus & Coach and Rail Divisions aim to increase our customer vehicles' comfort, safety and functionality. The Emergency Lighting Division is innovating new means and measures to improve the safety and usability of buildings and cruise ships.

Teknoware is your local partner. We employ over 500 experts in 8 countries, and our sales network serves customers in over 50 countries. Our head office and largest production facilities are located in Finland, and our other world-class production units are located in the UK, Malaysia, Poland and the US.

Teknoware is part of the Teknower Group.

**Teknoware – made in Lahti, Finland.**

